

From: xxxxxx@homeoffice.gov.uk>
Sent: 12 December 2018 13:36
To: xxxxxx@westminster.gov.uk; xxxxxx@westminster.gov.uk;
Cc: xxxxxx@homeoffice.gov.uk
Subject: rough-sleeping support service

Both,

We have set up a rough-sleeping support service which is intended to provide a pipeline for local authorities to establish the immigration status of an individual rough-sleeper and consider whether there is an intervention which could be used to at least make some form of progress towards that individual being removed from the rough-sleeping scenario.

Practically, the service will have limited value in relation to EEA nationals, excepting those who involved in criminality, and we have some barriers to overcoming in relation to ensuring that we have compliant, robust arrangements for information sharing.

However, as a first step xxx who is managing the service will provide a point of contact and explain how we intend to work. You may have details of those you have who you are dealing with now, or have dealt with in the past which we could look at from an assessment and analysis perspective. Might be useful to have a look at the effectiveness of reconnections, for example. We have a bit of spare capacity so anything that would help add to the intelligence picture would be worth doing.

From: xxxxxx@@MUNGOS.ORG
Sent: 29 July 2019 23:12
To: xxxxxx@westminster.gov.uk
Subject: St Mungos and Unite the Union

Working with EEA citizens - Unite officials have spoken with St Mungo's about how we worked with the Home Office with regard to EEA citizens. St Mungo's does not share information about any individual with the Home Office unless that person has independent advice and given their explicit consent to do so. This includes the Home Office Rough Sleeping Support Service (RSSS). If there is significant risk of harm to an individual (or others) we will share these safeguarding concerns with local authorities. See a statement [here](#).

Xxxxxx, xxxxxx at St Mungos
xxxxxx

Various information removed which is outside the scope of the FOI request

From: xxxxxx: WCC

Sent: 28 November 2018 16:25

To: xxxxxx@communities.gov.uk; xxxxxx@westminster.gov.uk; xxxxxx@communities.gov.uk; xxxxxx@communities.gov.uk; xxxxxx@westminster.gov.uk;

Subject: RE: Westminster RSI meeting Friday 23rd November - Notes and Actions

Hi All,

Thanks very much for this summary. I really do appreciate the focus and support you have all offered. Following the count results, I think we will be in a far better (and less rushed!) position to focus on conversations around the sustainability of the interventions and the work the team have been undertaking.

Fingers crossed for tomorrow night 😊

xx

From: xxxxxx@communities.gov.uk

Sent: 23 November 2018 19:18

To: xxxxxx@westminster.gov.uk>; xxxxxx@westminster.gov.uk>; <xxxxxx@mungos.org>; xxxxxx@communities.gov.uk>; xxxxxx@communities.gov.uk>; <xxxxxx@westminster.gov.uk>

;

Subject: Westminster RSI meeting Friday 23rd November - Notes and Actions

Dear all

11. Home Office Rough Sleeping Support Service. xxxx and xxxx discussed the latest meeting with HO colleagues and xxxx xxxx from the GLA. **ACTION** xxxx thinks a way forward exists to achieve informed consent and will liaise with xxxx to arrange a meeting with providers to set out the new service. WCC very keen to pilot

Thanks again

xxx

Various information removed which is outside the scope of the FOI request

From: xxxxxx@communities.gov.uk >

Sent: 08 April 2019 17:23

To: xxxxxx@communities.gov.uk>; xxxxxx@communities.gov.uk>; xxxxxx@westminster.gov.uk>; xxxxxx@westminster.gov.uk>; xxxxxx@westminster.gov.uk>; xxxxxx@homeoffice.gov.uk>; xxxxxx@communities.gov.uk>; xxxxxx@communities.gov.uk>; xxxxxx@communities.gov.uk>; xxxxxx@communities.gov.uk>; xxxxxx@communities.gov.uk>; xxxxxx@communities.gov.uk>; xxxxxx@met.police.uk; xxxxxx@communities.gov.uk>; xxxxxx@communities.gov.uk>; xxxxxx@communities.gov.uk>

Cc: xxxxxx@communities.gov.uk>; xxxxxx@homeoffice.gov.uk>; xxxxxx@homeoffice.gov.uk>; xxxxxx@homeoffice.gov.uk>; xxxxxx@no10.gov.uk>; xxxxxx@homeoffice.gov.uk>; xxxxxx@homeoffice.gov.uk>; xxxxxx@homeoffice.gov.uk>

Subject: Westminster Pilot Group: minutes and actions

Dear all,

Please see the attached minutes and actions from the most recent meeting.

As discussed the three issues for discussion at the next meeting will be **RSSS (Rough Sleeping Support Service), IE and Policing**. The requested updates in the actions will feed into the discussion of these items.

It would be appreciated if special consideration can be taken to include what decisions would be required in order for work to progress under each item.

Please can any documents for the meeting be circulated in advance to the group/ or sent to myself for circulation. Ideally by **COP Friday 12/4**. If there are any issues please let me know.

ToR (terms of reference) will be circulated to the group later on this week.

All the best

Attachments:
190403 Minutes.docx
Forward Look.docx
190403 New Actions log.pdf
(See separate documents)

From: xxxxxx: WCC

Sent: 22 January 2019 15:49

To: xxxxxx@cstm.org.uk; < xxxxxx@MUNGOS.ORG>; xxxxxx@MUNGOS.ORG>; xxxxxx@wlm.org.uk>; xxxxxx@communities.gov.uk>; xxxxxx (CENTRAL LONDON COMMUNITY HEALTHCARE NHS TRUST); xxxxxx (CENTRAL AND NORTH WEST LONDON NHS FOUNDATION TRUST); xxxxxx (CENTRAL AND NORTH WEST LONDON NHS FOUNDATION TRUST); xxxxxx@met.police.uk; xxxxxx@passage.org.uk>; xxxxxx@homeoffice.gov.uk; W5S : Strand : 4.1 : Capacity 10 : Screen : WCC

<w5s04room01@westminster.gov.uk>; xxxxxx@communities.gov.uk; xxxxxx@london.gov.uk>;
xxxxxx@westminster.gov.uk>; xxxxxx@passage.org.uk>; xxxxxx@MUNGOS.ORG>;
xxxxxx@passage.org.uk; xxxxxx@communities.gov.uk>; xxxxxx@homeoffice.gov.uk>
Cc: xxxxxx @westminster.gov.uk>; xxxxxx@westminster.gov.uk>

Subject: RSSS Minutes

Dear All,

Please find the attached from our meeting on the 9th. I will be in contact again post the borough leads meeting on the 25th with a follow up meeting to review actions and discuss plans moving forward.

Please do let me know if there are any discrepancies in the minutes, the actions are summarised at the end for ease of review.

Speak Soon,

xxxx
xxxx

From: xxxxxx **WCC**

Sent: 22 January 2019 15:49

To: xxxxxx@cstm.org.uk; xxxxxx@MUNGOS.ORG>; xxxxxx@MUNGOS.ORG>; xxxxxx@wlm.org.uk>;
xxxxxx@communities.gov.uk>; xxxxxx@nhs.net>; xxxxxx@nhs.net>; xxxxxx@nhs.net>;
xxxxxx@met.police.uk; xxxxxx@passage.org.uk>; xxxxxx@homeoffice.gov.uk; W5S : Strand : 4.1 :
Capacity 10 : Screen : WCC <w5s04room01@westminster.gov.uk>; xxxxxx@communities.gov.uk;>
xxxxxx@london.gov.uk>; xxxxxx@westminster.gov.uk>; xxxxxx@passage.org.uk>;
xxxxxx@MUNGOS.ORG>; xxxxxx@passage.org.uk; xxxxxx@communities.gov.uk>;
xxxxxx@homeoffice.gov.uk>

Cc: xxxxxx@westminster.gov.uk>; xxxxxx@westminster.gov.uk>

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Please do let me know if there are any discrepancies in the minutes, the actions are summarised at the end for ease of review.

Speak Soon,

xxxx
xxxx

Attachment: RSSS Preview Discussion.docx

From: xxxxxx: WCC
Sent: 31 December 2018 13:56
To: xxxxxx@westminster.gov.uk>
Subject: Re: MHCLG funding for short term accommodation

Let's throw him a bone and say yes. Let's also make sure as an incentive he engages with the new RSSS model with the Home Office (ask JET for details) so that we can prove/disprove that it works

Sent from my iPhone

On 31 Dec 2018, at 13:41, xxxxxx: WCC wrote:

Thoughts??

From: xxxxxx@passage.org.uk>
Sent: 27 December 2018 16:52
To: xxxxxx@westminster.gov.uk>

Subject: MHCLG funding for short term accommodation

Hi xxx

Information removed which could identify a client]

Can he please be considered for this scheme? If not, can he be considered if he becomes verified?

Either way, this information is highly confidential and not to be shared outside of this accommodation scheme and of course certainly not with any Home Office contacts.

Many thanks

xxx
Immigration Solicitor

-----Original Appointment-----

From: xxxxxx: WCC
Sent: 21 December 2018 09:35
To: xxxxxx@cstm.org.uk; xxxxxx (Mungos); xxxxxx (Mungos); xxxxxx (wlm); xxxxxx (CENTRAL LONDON COMMUNITY HEALTHCARE NHS TRUST); xxxxxx (CENTRAL AND NORTH WEST LONDON NHS FOUNDATION TRUST); xxxxxx (CENTRAL AND NORTH WEST LONDON NHS FOUNDATION TRUST); xxxxxx@met.police.uk; xxxxxx (passage); xxxxxx@homeoffice.gov.uk; xxxxxx@communities.gov.uk

Subject: Rough Sleeper Support Service - Working with Immigration Control
When: 09 January 2019 09:30-11:00 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.
Where: W5S : Strand : 4.1 : Capacity 10 : Screen : WCC

Dear All,

You have been selected to join us to discuss the Rough Sleeper Support Service (RSSS) and it's potential implementation within our existing pathway. This will enable clients (who have given informed consent) to work with this team to potentially better resolve immigration issues and reconnect to their home countries.

The service will not be focussed on EEA nationals, though it would not rule out working with anyone: so long as the client is aware and consents to, their details being shared with Immigration & Enforcement.

My proposed agenda for the meeting (xxxx, feel free to amend!):

- 1) Purpose of the RSSS,
- 2) Discussion of the proposed cohort,
- 3) Any road blocks or potential pitfalls for partners/ clients
- 4) Potential models of local delivery/ referral mechanisms?

As stated above, you have been identified for involvement in this round table due to being a key player in our current support of clients that often experience complex immigration issues, and as such I am asking that you prioritise this meeting wherever possible.

Thank you in advance,

xxx

From: xxxxxx: WCC
Sent: 12 August 2019 18:56
To: xxxxxx@westminster.gov.uk>
Subject: RSSS FOI #16 FW: Confidential - Immigration Support Required.

Another approach from me to a charity partner to explore the relationship under "informed consent".

xxxx

From: xxxxxx: WCC
Sent: 21 December 2018 11:58
To: xxxxxx@cstm.org.uk
Cc: xxxxxx@cstm.org.uk
Subject: Confidential - Immigration Support Required.

Hey xxxx,

It was lovely meeting you the other day/ month, and was a real eye opener – the work you do is extremely important (and complex).

The team below (RSSS) is the one that wants to start working with us in the new year (with clients that have given informed consent); I imagine you already know them.

The summaries on the cases below look positive so far, being very much focussed on support around leave to remain and getting clients off the street.

Would you be comfortable/ have capacity to support these case in the new year?

Our meeting on the 9th will discuss structure, referral pathways, etc, moving forward, but the cases below look like they could get a result fast if we can support.

Do let me know if this is within your remit – and **Happy Holidays**,

XXXX
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: xxxxxx@westminster.gov.uk> >

Sent: 21 December 2018 11:38

To: xxxxxx@westminster.gov.uk>; xxxxxx@westminster.gov.uk>

Subject: Fwd: xxxx and xxxxx.

Can you look at this for me? We just need to be careful that it's all done on the consent of the clients - perhaps worth seeing if xxxx will lead on it?

Sent from my iPhone

Begin forwarded message:

From: xxxxxx@homeoffice.gov.uk>

Date: 21 December 2018 at 11:26:51 GMT

To: xxxxxx@westminster.gov.uk>

Subject: RE: xxxx and xxxxx.

Hi xxxx,

Hope you are well.

I have spoken to xxxx who attends the Chinese Community Engagement in Westminster. RE: xxxx.

xxxx will be conducting a surgery on 08.01.2019 and will be there from 2pm – 5pm.

Will you be able to appoint one of your team members to attend this surgery and speak to xxx regarding finding him some accommodation?

Would you please let me know the name and contact number of the team member who will be attending?

I also have the name of another subject who is also sleeping rough in Westminster. Would you please check if he is known to you?

[Paragraph removed which could identify a client]

I have retrieved his file and found a letter stating he has Indefinite leave to remain. All that needs to be done is for someone to accompany him to Lunar House in Croydon to get an updated version of his letter and this will open all doors for him in being able to receive benefits, accommodation, medical and dentistry treatment.

xxxx has only spoken to xxxx a couple of times and he does not always attend the surgery. If you are able to make contact with him, would you be able to assist with having someone accompany him to Croydon please?

Many thanks xxxx for your help and assistance. Its good to be working with you again.

Merry Christmas and a happy new year to you. Hope to hear from you soon.

Kind regards

xxxx

The Rough Sleeping Support Team
Becket House.

From: xxxxxx@westminster.gov.uk]

Sent: 17 December 2018 09:06

To: xxxxxx (Home Office)

Subject: RE:

Great, thank you

xxxx

xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council

From: xxxxxx@homeoffice.gov.uk>
Sent: 17 December 2018 09:01
To: xxxxxx@westminster.gov.uk
Subject: RE:

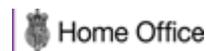
Hi xxxx,

Thank you for getting back to me.

I have emailed the officer who is dealing with this case and I have explained everything to her. I am just waiting for her to get back to me. When she does I will contact you.

Kind regards

XXXX



From: xxxxxx@westminster.gov.uk]
Sent: 17 December 2018 08:44
To: xxxxxx (Home Office)
Subject: RE:

Hi xxxx

We don't know this guy, I spoke to xxxx on Friday and suggested that one of our team attend the next drop in at Chinatown with whoever has a relationship with him from your side...that way we can speak to him and if he is keen, we can arrange for B&B accommodation for him whilst the casework continues?

Cheers

XXXX
xxxx
Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

From: <xxxxxx@homeoffice.gov.uk>
Sent: 13 December 2018 14:04
To: xxxxxx@westminster.gov.uk>
Subject:

Hi xxxx,

How are you?

The name of the British National (Overseas) is: xxxx . DOB: xxxx. xxxx is from xxxx.

xxxx, if you need anything else from me please do not hesitate to contact me.

Kind regards

xxxx

 Home Office

From: xxxxxxx: WCC
Sent: 27 December 2018 10:56
To: xxxxxx@london.gov.uk>
Cc: xxxxxxx@westminster.gov.uk>
Subject: RE: xxxx and xxxx team

Good Morning xxxx,

I wanted to invite you/ one of your team to a meeting to discuss the new Rough Sleeping Support Service; primarily to discuss how we and local services might *potentially* work with them moving into the new year and beyond. We recognise the sensitivity of any such work and the data protection/ GDPR concerns, so we want to make sure that we have an open forum to discuss this new team and the *challenges* of any potential cooperation with our key partners.

I'll forward the invite to you shortly (for 9.30am on 9th Jan) stage. I'm also happy to discuss further in the interim if you have any initial concerns or suggestions.

Speak Soon,

xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: <xxxxxx@london.gov.uk> >
Sent: 18 December 2018 10:19
To: <xxxxxx@westminster.gov.uk>; xxxxxxx@westminster.gov.uk>
>
Subject: RE: xxxx and xxxx team

Thanks xxxx,

That does sound all fine – but let's chat later. Thanks x

From: <xxxxxx@westminster.gov.uk> >
Sent: 18 December 2018 10:00
To: <xxxxxx@london.gov.uk>; <xxxxxx@westminster.gov.uk>;
Subject: RE: xxxxxx and xxxx team

I'm in clarification sessions today and xxxx is off sick but I will come back to you at lunch if that's OK. In essence, we didn't refer anyone, they brought someone to us, not known to rough sleeping services but attended an ICE drop in China Town asking to return home.

They want us to place him for a couple of weeks whilst they finalise his travel docs – its as least contentious as possible!

XXXXX
XXXXX

Prevention Team
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Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: xxxx

www.westminster.gov.uk



From: xxxxxx@london.gov.uk>
Sent: 18 December 2018 09:20
To: xxxxxx@westminster.gov.uk>; <xxxxxx@westminster.gov.uk>
Subject: xxxx and xxxx team

Hi xxxx & xxxx,

Hope you guys are both well.

I was at MHCLG yesterday afternoon and they mentioned that you guys are possibly putting a referral into the new RSSS team – could one of you give us a call this morning about this just to alleviate some concerns that I have from my side on this – I already have xxxx and xxxx from Public Interest Law Centre asking questions about this so just need to make sure that we are all covered on this.

Thanks
x

xxxx | xxxx | Housing & Land
GREATERLONDONAUTHORITY, 169 Union Street, London, SE1 0LL
T: xxxx M: xxxx

From: xxxxxx: WCC
Sent: 12 August 2019 18:47
To: xxxxxx@westminster.gov.uk
Subject: RSSS FOI #14 FW: Quick question

xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Westminster City Hall
Floor 12
64 Victoria Street, London SW1E 6QP

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: xxxxxx: WCC
Sent: 16 January 2019 14:29
To: <xxxxxx@homeoffice.gov.uk>; <xxxxxx@homeoffice.gov.uk>
Subject: RE: Quick question

Outstanding thanks – I need to perfect my shorthand typing style.

xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: <xxxxxx@homeoffice.gov.uk>
Sent: 16 January 2019 08:04
To: xxxxxx@westminster.gov.uk>; <xxxxxx@homeoffice.gov.uk>

Subject: RE: Quick question

xxxx: "The point of contact within the Border, immigration, and citizenship system we are using is an existing arrangement so it is already in place, effective and we don't need to build from the ground up. Consequently all the issues concerned with compliant information management have already been addressed."

xxxx

Immigration Enforcement
Home Office

xxxx

From: xxxxxxx@westminster.gov.u
Sent: 15 January 2019 17:44
To: <xxxxxx@homeoffice.gov.uk>;<xxxxxx@homeoffice.gov.uk>
Subject: Quick question

Afternoon xxxx/ xxxx,

I'm just typing up my notes from the meeting last week – nothing fancy just bullet and action points.

There's an important section that I'm not too sure on from my notes, could you clarify for me (apologies!):

xx: "Contract we are using in as existing PoC that is being piggy backed – information safety is"

My guess is that this was a request that we get together again (post 25th) to discuss a specific info sharing protocol/ service level agreement for the RSSS with local partners. But I wanted to check with you first that I haven't misinterpreted my own notes (it wouldn't be the first time).

Thanks in advance,

xxxx
xxxx

Prevention Team
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Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: xxxxxxx: WCC
Sent: 17 January 2019 16:47
To: <xxxxxx@homeoffice.gov.uk>; <xxxxxx@homeoffice.gov.uk>
>
Subject: RE: RSSS Minutes

Thanks xxxx – this is exactly why I wanted to run it passed you first and I appreciate the offer to pick your brains moving forward!

If there's anything you guys need do let me know.

Speak soon,

xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: <xxxxxx@homeoffice.gov.uk> >
Sent: 17 January 2019 16:43
To: <xxxxxx@westminster.gov.uk>; <xxxxxx@homeoffice.gov.uk>
Subject: RE: RSSS Minutes

xxxx,

Please see attached with my amendments.

I've included a few points of clarification below to support you when thinking/talking about RSSS more generally. Given the nuance and detail I hope it is helpful.

- The focus of RSSS will be more on non-EEA nationals since they are more likely to have immigration status problems and where we are more likely to be able to do something. We don't want partners to think we can simply 'solve' large numbers of EEA cases via RSSS
- My RSSS team will prioritise cases – the hope is that this will be able to accelerate/expedite where possible but this cannot always be guaranteed so we want to manage expectations, to an extent. I have a mandate to firmly request teams prioritise but sometimes there are good reasons for delays and I cannot just click my fingers and, for example, grant someone indefinite leave. We prefer to say *prioritise* rather than 'accelerate' or 'expedite', especially when written down
- The RSSS team is not a case working team but sits alongside all other HO teams, in terms of structure. We have a monitoring/oversight/coordinating/brokering function with the aim of pulling together the wider Border, Immigration and citizenship System and other partners to help progress cases

- A focus of the service is to ensure the right people can have the right conversations to support rough sleepers. For example, we may wish to make the link between the case working team, the local authority and the service provider to ensure an individual has accommodation before completing a voluntary departure, or does not miss a redocumentation interview. All the parties interested in helping that individual need to be able to have an open conversation to help them off the streets
- In terms of (meaningful) consent the individual just needs to understand how the Home Office will process the information, why, and what the outcomes may be. As long as they can access the Home Office Privacy Information Notice then we are happy from our side and this question of consent is as much for the service provider/outreach worker making contact with the rough sleeper

Lots of nuance and detail with the RSSS so running the minutes by us is appreciated. Also aware this is one plate among many that you are spinning so do feel free to fire any RSSS questions our way at any time.

Best,

xxxx

xxxx

xxxx

Immigration Enforcement

E: xxxxx

Tel: xxxx

From: <xxxxxx@westminster.gov.uk>

Sent: 16 January 2019 16:40

To: <xxxxxx@homeoffice.gov.uk>; <xxxxxx@homeoffice.gov.uk>

Subject: RSSS Minutes

Afternoon Both,

Please find the attached – let me know if I've got the wrong end of the stick on any of this – immigration jargon is not my area of specialism and I was only taken shorthand notes, so I don't want to misrepresent the RSSS.

Speak Soon,

xxxx

xxxx

Prevention Team
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Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx

Text: TBC

www.westminster.gov.uk

From: xxxxxx **WCC**
Sent: 21 January 2019 16:26
To: xxxxxx@homeoffice.gov.uk>
Subject: RE: Settlement scheme fee

Impressive!

Speak Soon,

xxxx
xxxx

Prevention Team
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Floor 20
Portland House
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London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: xxxxxx@homeoffice.gov.uk>
Sent: 21 January 2019 16:25
To: xxxxxx@westminster.gov.uk>
Subject: RE: Settlement scheme fee

I've emailed her!

xxxx
xxxx
E: xxxx
Tel: xxxx

From: xxxxxx@westminster.gov.uk>
Sent: 21 January 2019 16:24
To: xxxxxx@homeoffice.gov.uk>
Subject: RE: Settlement scheme fee

Thanks xxxx,

I've seen the headlines, but haven't dived more deeply yet.

I'll make sure xxxx knows (she was the advisor from xxxx).

Speak Soon,

xxxx
xxxx

Prevention Team

Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: xxxxxx@homeoffice.gov.uk>
Sent: 21 January 2019 16:00
To: xxxxxx@westminster.gov.uk>
Subject: Settlement scheme fee

For info, the Settlement Scheme £65 fee has been waived: <https://www.bbc.co.uk/news/uk-politics-46950719>

This was raised by a few of your partners at our informal RSSS meeting the other week in relation to EEA rough sleepers and applying for the Settlement Scheme.

xxxx
Immigration Enforcement
E: xxxx
Tel: xxxx

From: xxxxxxxx **WCC**

Sent: 22 January 2019 15:49

To: xxxxxxx@cstm.org.uk; xxxxxxx@MUNGOS.ORG>; <xxxxxxx@MUNGOS.ORG>;
<xxxxxxx@wlm.org.uk>; <xxxxxxx@communities.gov.uk>; <xxxxxxx@nhs.net>;xxxxxxx@nhs.net>;
<xxxxxxx@nhs.net>; xxxxxxx@met.police.uk; <xxxxxxx@passage.org.uk>; xxxxxxx@homeoffice.gov.uk;
W5S : Strand : 4.1 : Capacity 10 : Screen : WCC <w5s04room01@westminster.gov.uk>;
xxxxxxx@communities.gov.uk; <xxxxxxx@london.gov.uk>; xxxxxxx@westminster.gov.uk;
xxxxxxx@passage.org.uk>; <xxxxxxx@MUNGOS.ORG>; xxxxxxx@passage.org.uk;
<xxxxxxx@communities.gov.uk>; <xxxxxxx@homeoffice.gov.uk>

Cc: <xxxxxxx@westminster.gov.uk>; <xxxxxxx@westminster.gov.uk>

Subject: RSSS Minutes

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Floor 20
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Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

Attachment: RSSS Preview Discussion.docx

From: xxxxxx WCC
Sent: 14 February 2019 12:41
To: <xxxxxx@cstm.org.uk>; xxxxxx@homeoffice.gov.uk
Subject: RE: RSSS Minutes

Thanks xxxx,

It's my understanding that a leaflet was under consideration for clients, to ensure informed consent – xxxx, is that still where we are?

xxxx

From: <xxxxxx@cstm.org.uk>
Sent: 14 February 2019 12:14
To: <xxxxxx@westminster.gov.uk>; xxxxxx@homeoffice.gov.uk
Subject: RE: RSSS Minutes

Dear both,

Thank you again for the meeting last month. As a follow up action from that meeting , I just wanted to let you know that we have about 5 clients at the moment that might benefit from the support of this service, Most of these clients are currently in shelters or other type of accommodation but at risk of rough sleeping again.

I was wondering if there are any updates on the implementation of this service?

Thank you very much.

Kind regards,

xxxx
xxxx
Mobile: xxxx
Office: xxxx
Email: xxxx / xxxx



From: <xxxxxx@westminster.gov.uk>
Sent: 22 January 2019 15:49
To: xxxxxx@cstm.org.uk>; <xxxxxx@MUNGOS.ORG>; <xxxxxx@MUNGOS.ORG>;
xxxxxx@wlm.org.uk>; <xxxxxx@communities.gov.uk>; <xxxxxx@nhs.net>; xxxxxx (CENTRAL AND
NORTH WEST LONDON NHS FOUNDATION TRUST) <xxxxxx@nhs.net>; <xxxxxx@nhs.net>;
xxxxxx@met.police.uk; xxxxxx@passage.org.uk>; xxxxxx@homeoffice.gov.uk; W5S : Strand : 4.1 :
Capacity 10 : Screen : WCC <w5s04room01@westminster.gov.uk>; xxxxxx@communities.gov.uk;<
<xxxxxx@london.gov.uk>; <xxxxxx@westminster.gov.uk>; <xxxxxx@passage.org.uk >;
<xxxxxx@MUNGOS.ORG>; xxxxxx@passage.org.uk; <xxxxxx@communities.gov.uk>; <

xxxxxx@homeoffice.gov.uk>

Cc: <xxxxxx@westminster.gov.uk>; <xxxxxx@westminster.gov.uk>

Subject: RSSS Minutes

Dear All,

Please find the attached from our meeting on the 9th. I will be in contact again post the borough leads meeting on the 25th with a follow up meeting to review actions and discuss plans moving forward.

Please do let me know if there are any discrepancies in the minutes, the actions are summarised at the end for ease of review.

Speak Soon,

xxxxx

xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx

Text: TBC

www.westminster.gov.uk

From: xxxxxx WCC
Sent: 15 February 2019 13:08
To: xxxxxx@homeoffice.gov.uk
Subject: RE: RSSS roundtable minutes

Super, thanks xxxx.

The other borough leads were all in the dark on the RSSS – so just wanted to make sure it was all okay to be “out there”.

From: <xxxxxx@homeoffice.gov.uk>
Sent: 15 February 2019 10:29
To: <xxxxxx@westminster.gov.uk>
Subject: RE: RSSS roundtable minutes

I don't see why not.

It might help not to mention the 6th March roundtable in case we decide not to invite Camden and/Enfield (either because other areas have more of a problem or because we don't have enough space).

If you're having informal conversations with those partners I don't see any harm in that either.

Best,

xxxx

xxxxx
xxxxx
Immigration Enforcement
E: xxxxx
Tel: xxxx

From: <xxxxxx@westminster.gov.uk>
Sent: 15 February 2019 09:14
To: <xxxxxx@homeoffice.gov.uk>
Subject: Re: RSSS roundtable minutes

Hey xxxx,

Are you okay with me sharing this with other north borough leads? (Camden, Enfield, etc). There's a lot of interest - though I understand if you don't want to share it wider yet.

xxxx

Get [Outlook for iOS](#)

From: <xxxxxx@homeoffice.gov.uk>
Sent: Thursday, February 14, 2019 5:02 pm
To: xxxxxxx (Home Office)
Subject: RSSS roundtable minutes

Dear all,

Please find attached minutes and actions from the Rough Sleeping Support Service roundtable which took place on Friday 25 January. We will have a follow-up roundtable on Wednesday 6th March at 10.00 – 12.00 at 2 Marsham Street, London. Please pencil this in your diaries - a formal invitation will follow.

This email has been blind copied to those who attended, those invited but who could not attend, MHCLG colleagues and HO colleagues to be aware.

Kind regards,

xxxx

xxxx
Immigration Enforcement
E: [xxxx](#)
Tel: xxxx

From: xxxxxx: WCC
Sent: 15 February 2019 13:25
To: <xxxxxx@camden.gov.uk>; xxxxxx@islington.gov.uk
Subject: FW: RSSS roundtable minutes

Hey xxxx/ xxxx,

Please see the attached – minutes from the HO/ MHCLG round table event.

I checked with xxxx and he's fine for us to share info concerning the project and what the next steps are, the only thing he asked was we don't widely share details of the next meeting (6th of March) in case they get oversubscribed.

Any questions do please get in touch.

Speak Soon,

xxxx
xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: <xxxxxx@homeoffice.gov.uk>
Sent: 14 February 2019 17:02
To: <xxxxxx@homeoffice.gov.uk>
Subject: RSSS roundtable minutes

Dear all,

Please find attached minutes and actions from the Rough Sleeping Support Service roundtable which took place on Friday 25 January. We will have a follow-up roundtable on Wednesday 6th March at 10.00 – 12.00 at 2 Marsham Street, London. Please pencil this in your diaries - a formal invitation will follow.

This email has been blind copied to those who attended, those invited but who could not attend, MHCLG colleagues and HO colleagues to be aware.

Kind regards,

xxxx

XXXX

XXXX

Immigration Enforcement

E: [XXXX](#)

Tel: xxxx

Attached: "190128 RSSS Roundtable Minutes.pdf"

From: xxxxxx: WCC

Sent: 18 February 2019 16:46

To: <xxxxxx@homeoffice.gov.uk>; xxxxxx@homeoffice.gov.uk>

Subject: RE: RSSS roundtable minutes

Hey Guys,

The North London coordinators below are interested in the RSSS – you guys are live for trial cases right? Am I okay to introduce you electronically – there might be some actual cases that come out of it?

Speak Soon,

xxxx

xxxx

xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx

Text: TBC

www.westminster.gov.uk

From: <xxxxxx@camden.gov.uk>

Sent: 18 February 2019 16:18

To: xxxxxx@westminster.gov.uk>; xxxxxx@islington.gov.uk

Subject: RE: RSSS roundtable minutes

Hi xxxx,

Thanks for sending these over and checking with the project lead, that's really helpful.

Just to clarify, from looking through the notes, it looks like the criteria for getting support from the Rough Sleeper Support team is still being decided, so not approaching local authorities and agencies for referrals as yet?

I wonder if there was any discussion round if there would be any provision/ assistance for EU rough sleepers specifically?

Thanks

xxxx

North London Housing Partnership

Telephone: xxxx

From: xxxxxx@westminster.gov.uk>

Sent: 15 February 2019 13:25

To: xxxxxx@camden.gov.uk>; xxxxxx@islington.gov.uk

Subject: FW: RSSS roundtable minutes

Hey xxxx/ xxxx,

Please see the attached – minutes from the HO/ MHCLG round table event.

I checked with xxxx (HO project lead) and he's fine for us to share info concerning the project and what the next steps are, the only thing he asked was we don't widely share details of the next meeting (6th of March) in case they get oversubscribed.

Any questions do please get in touch.

Speak Soon,

xxxx

xxxx

xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx

Text: TBC

www.westminster.gov.uk

From: <xxxxxx@homeoffice.gov.uk>

Sent: 14 February 2019 17:02

To:) <xxxxxx@homeoffice.gov.uk>

Subject: RSSS roundtable minutes

Dear all,

Please find attached minutes and actions from the Rough Sleeping Support Service roundtable which took place on Friday 25 January. We will have a follow-up roundtable on Wednesday 6th March at 10.00 – 12.00 at 2 Marsham Street, London. Please pencil this in your diaries - a formal invitation will follow.

This email has been blind copied to those who attended, those invited but who could not attend, MHCLG colleagues and HO colleagues to be aware.

Kind regards,

XXXX

XXXX

XXXX

Immigration Enforcement

E: [XXXX](#)

Tel: xxxx

From: xxxxxxxx WCC
Sent: 25 February 2019 16:12
To: xxxxxx@passage.org.uk>
Cc: xxxxxx@homeoffice.gov.uk>
Subject: RE: Home Office - Possible RSSS Case

Hey xxxx,

Apologies for the delay in responding! I believe that the HO are coming up with a referral form in the coming weeks that will ensure GDPR compliance.

In the meantime I think the RSSS are hesitantly proceeding with cases where clients voluntarily engage with informed consent...

I'm cc'ing in xxxx who I believe will be better placed to talk you through what the team can do and what they might need from you/ your client.

Everyone - give me a shout if there's anything else I can do or if I've got the wrong end of the stick.

Speak Soon,

xxxx
xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
Floor 20
Portland House
Bressenden Place
London
SW1E 5RS

Phone: xxxx
Text: TBC

www.westminster.gov.uk

From: <xxxxxx@passage.org.uk>
Sent: 20 February 2019 13:30
To: xxxxxx@westminster.gov.uk>
Subject: Home Office,
Importance: High

Hey xxxx,

Hope you're all good.

I spoke to xxxx here who has told me that you had a meeting with the Home Office recently and I'm wondering if there's any way of helping one of my clients.

[Two paragraphs removed which could identify an individual]

I have referred him to xxxx here who has made a SAR for his home office file to ascertain the clients status so that he can submit the right application for a replacement Visa/BRP.

[Two paragraphs removed which could identify an individual]

xxxx referred him for Universal Credit, in the hope that he would be granted this (sometimes the Jobcentre are able to contact the HO) but they have said the same, they need proof of his UK status.

This is all we need for him to be able to apply for a replacement copy visa or BRP, whichever is needed, is there any way of getting confirmation of his UK status any quicker way than waiting for his HO file which could take anywhere between 6 weeks to a couple of months (last year we waited 8 months for one client).

Can you advise?

Cheers

xxxx

xxxx
xxxx



The Passage
St Vincent's Centre
Carlisle Place
London SW1P 1NL

Reg Charity No. 1079764

Mob: xxxx
Tel: xxxx
E-mail: xxxx
E-mail: xxxx
Website: www.passage.org.uk
Venue website: www.cathedralview.org.uk

From: xxxxxx: WCC
Sent: 28 March 2019 14:35
To: <xxxxxx@homeoffice.gov.uk>; xxxxxx@nhs.net>
Subject: RE: Potential Meeting to Discuss RSSS work with alternate pathways

No problem.

From: <xxxxxx@homeoffice.gov.uk>
Sent: 28 March 2019 12:55
To: <xxxxxx@westminster.gov.uk>; xxxxxx@nhs.net
Subject: RE: Potential Meeting to Discuss RSSS work with alternate pathways

Hold fire for now please, xxxx.

I have now spoken to xxxx, xxxx and xxxx and I am exploring something with colleagues back at base in terms of how/why information might be able to be shared in these cases.

Once I have an answer then we should think about a meeting.

Sound okay?
xxxx

xxxx
xxxx
Immigration Enforcement
E: [xxxx](#)
Tel: xxxx

From: <xxxxxx@westminster.gov.uk>
Sent: 28 March 2019 12:50
To: <xxxxxx.Barcroft@homeoffice.gov.uk>; <xxxxxx@nhs.net>
Subject: RE: Potential Meeting to Discuss RSSS work with alternate pathways

I'll go back to the diary.

From: <xxxxxx@homeoffice.gov.uk>
Sent: 28 March 2019 09:56
To: <xxxxxx@nhs.net>; xxxxxx@westminster.gov.uk>
Subject: RE: Potential Meeting to Discuss RSSS work with alternate pathways

xxxx,

On the 9th I would need to be finished by 14.45 for a 15.00 meeting back at base so that probably wouldn't work.

xxxx
xxxx
Immigration Enforcement

E: [xxxx](#)
Tel: xxxx

From: <xxxxxx@nhs.net>
Sent: 28 March 2019 09:21
To: <xxxxxx@westminster.gov.uk>;) <xxxxxx@homeoffice.gov.uk>
Subject: RE: Potential Meeting to Discuss RSSS work with alternate pathways

That's fine, thanks xxxx. I'm at the funding panel on the 9th but should be done 3ish – would it be doable? Or first thing on the 9th? let me know, ta, x

From: [<mailto:xxxxxx@westminster.gov.uk>]
Sent: 27 March 2019 17:16
To: xxxxxx (CENTRAL AND NORTH WEST LONDON NHS FOUNDATION TRUST); xxxxxx (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
Subject: Potential Meeting to Discuss RSSS work with alternate pathways

Hey Guys,

xxxx – the meeting on the 11th of April (there was some confusion with xxxx thinking it was today) is looking oversubscribed so you might need to sit it out this time, however xxxx would be up for meeting separately to discuss opportunities,

I'm currently thinking the afternoon of the 9th of April, How is that for you two?

xxxx

From: xxxxxx: WCC
Sent: 01 April 2019 17:17
To: <xxx.xxx@homeoffice.gov.uk>
Subject: Re: Pre-brief for roundtable

Sounds good xxxx - I'm free between 4 and 4.30 tomorrow for a telephone update?

Get [Outlook for iOS](#)

From: <xxxxxx@homeoffice.gov.uk>
Sent: Monday, April 1, 2019 5:07 pm
To: xxxxxx: WCC
Subject: Pre-brief for roundtable

xxxx,

In advance of the next RSSS roundtable, taking place next week, I'd like to brief you informally over the phone first. We have a proposal and I'd like to talk you through, how we got to it, why we've discounted other options, and give you the chance to think it through and test back at base before attending the roundtable. This will make it as productive as possible.

I'm free tomorrow (Tuesday 2nd) at 16.00 or Friday 5th after 12.00. Do you have any time available that would suit?

Many thanks,

xxxx

xxxxx
xxxxx
Immigration Enforcement
E: [xxxx](#)
Tel: xxxx

From: xxxxxx WCC
Sent: 01 April 2019 17:17
To: xxxxxx homeoffice.gov.uk
Subject: Re: Pre-brief for roundtable

Sounds good xxxx - I'm free between 4 and 4.30 tomorrow for a telephone update?

Get [Outlook for iOS](#)

From: xxxxxx@homeoffice.gov.uk >
Sent: Monday, April 1, 2019 5:07 pm
To: xxxx WCC
Subject: Pre-brief for roundtable

xxxx,

In advance of the next RSSS roundtable, taking place next week, I'd like to brief you informally over the phone first. We have a proposal and I'd like to talk you through, how we got to it, why we've discounted other options, and give you the chance to think it through and test back at base before attending the roundtable. This will make it as productive as possible.

I'm free tomorrow (Tuesday 2nd) at 16.00 or Friday 5th after 12.00. Do you have any time available that would suit?

Many thanks,

xxxx

xxxxx
xxxxx
Immigration Enforcement
E: [xxxxx](#)
Tel: xxxx

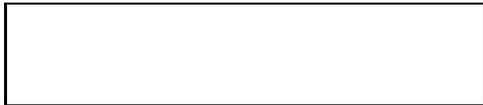
From: "ParliamentToday.com" <admin@parliamenttoday.com>

Reply to: "ParliamentToday.com" <admin@parliamenttoday.com>

Date: Wednesday, 7 August 2019 at 12:51

To: xxxxx@westminster.gov.uk

Subject: Home Office provides "inadequate and evasive" answers over controversial Rough Sleeping Support Service say Lib Dems



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This email has been sent to Amit Mistry , Gusimran Kharay, Kieran Bergholcs, Pam Afghan

[Home Office provides "inadequate and evasive" answers over controversial Rough Sleeping Support Service say Lib Dems](#)

Wednesday, 7 August 2019 12:46

The Home Office has refused to give detailed responses to repeated parliamentary questions from Lib Dem [Layla Moran](#) on the Rough Sleeping Support Service, despite the MP tabling multiple follow-up questions in an effort to receive clarification.

The Rough Sleeping Support Service has recently received national attention for its use of data from homelessness and refugee charities to run immigration checks on rough sleepers. Layla has consistently campaigned for a more compassionate approach to be taken to rough sleeping and homelessness in Oxfordshire and nationwide, having led calls for the Vagrancy Act to be scrapped, and opposing Oxford City Council's homelessness fines.

Layla has asked 11 parliamentary questions so far on the issue, with the Government still refusing to provide exact numbers for how many charities and local authorities it has worked with on the scheme.

Despite saying in an answer to one of Moran's questions that "[t]he service is not an

enforcement approach”, the five staff members who operate the RSSS were reassigned “from within Immigration Enforcement” at the Home Office.

Furthermore, the Home Office did not reveal how many cases were referred to and prioritised by the RSSS from elsewhere, nor how many status checks the scheme has conducted, because they “do not form part of the body of published official immigration statistics”.

The department also said that it could not show how many deportations had resulted from information supplied under the RSSS from charities and councils.

Commenting, [Layla Moran](#) said:

“These answers from [Caroline Nokes](#) were inadequate and evasive.

“The Rough Sleeping Support Service is a continuation of the Government’s hostile environment policy, and I think it says it all that it is being run from within Immigration Enforcement at the Home Office.

“The Home Office argues that this cannot be done with their statistics, but then what is the point of having a scheme where you can’t accurately measure its performance?

“I and the Liberal Democrats demand better. We need to end the hostile environment and take a compassionate approach to rough sleeping and homelessness in our society. That must include scrapping the cruel Vagrancy Act.”

ENDS

Notes to editors:

1. The Home Office has provided the following answer to your written parliamentary question (274616):

Question:

To ask the Secretary of State for the Home Department, which charities his Department has consulted in developing the Rough Sleeper Support Service. (274616)

Tabled on: 08 July 2019

This question was grouped with the following question(s) for answer:

To ask the Secretary of State for the Home Department, how many people have been deported from the UK as a result of information supplied by the Rough Sleeper Support Service (a) in the last year and (b) since the programme's inception. (274615)

Tabled on: 08 July 2019

To ask the Secretary of State for the Home Department, how many cases of rough sleeping have been processed in relation to his Department's Rough Sleeper Support Service (a) in the last year and (b) since its inception. (274617)

Tabled on: 08 July 2019

To ask the Secretary of State for the Home Department, how many (a) Border Force and (b) other staff from his Department are assigned to the Rough Sleeper Support Service programme. (274618)

Tabled on: 08 July 2019

To ask the Secretary of State for the Home Department, what estimate he has made of the cost to the public purse of the Rough Sleeper Support Service (a) in the last year and (b) since that programme's inception. (274619)

Tabled on: 08 July 2019

Answer:

Caroline Nokes:

The establishment of the Rough Sleeping Support Service (RSSS) was announced as part of the Government's Rough Sleeping Strategy in August 2018. The RSSS was set up to act as a central point of contact for local authorities to help them to establish the immigration status of non-UK national rough sleepers and for the Home Office to prioritise any outstanding immigration cases, which

might unlock entitlement to support and enable them to get off the streets. The service is not an enforcement approach but the Home Office may consider action on a case-by-case basis where individuals have exhausted all other avenues and are unwilling to leave the UK voluntarily. This is in line with existing immigration law.

Removals of non-UK rough sleepers cannot be disaggregated in the published statistics on the removal of those without lawful status. It is also not possible to directly attribute removals to interaction with the RSSS because a range of factors will have affected how decisions were reached in these cases. A person's removal from the UK is determined by their immigration status and circumstances, including unwillingness to depart voluntarily, not by contact with the RSSS.

The Home Office has engaged with a wide range of local authorities and charities in and outside of London to explain how the RSSS can assist with swift immigration status checks, help those here lawfully to evidence this fact to unlock access to support and assist with those who wish to leave the UK.

Most of the cases referred to the RSSS have been internal referrals from within the Home Office. We have been developing processes to ensure all data sharing with other organisations is fully GDPR-compliant. This includes the requirement to ensure that rough sleepers are advised and informed about the possible use of their information by the Home Office.

The RSSS is a mixed grade team of fewer than five staff, none of whom is from Border Force. It does not undertake any enforcement action. It has an administrative role, conducting status checks, identifying cases for prioritisation and ensuring that other parts of the Home Office are able to provide assistance to those who require evidence of their lawful status or assistance in leaving the UK.

The Home Office assigned existing staff to the RSSS team and no extra resources were required.

1. The Home Office has provided the following answer to your written parliamentary question (277282):

Question:

To ask the Secretary of State for the Home Department, pursuant to the Answer of 8 July 2019 to Question 274618 on the Rough Sleeping Support Service, how many cases the Rough Sleeping Support Service has identified for prioritisation since that programme's launch. (277282)

Tabled on: 15 July 2019

This question was grouped with the following question(s) for answer:

To ask the Secretary of State for the Home Department, pursuant to the Answer of 8 July 2019 to Question 274615, on the Rough Sleeping Support Service (RSSS), how many cases have been referred to the RSSS from (a) the Home Office and (b) external bodies (i) in the last 12 months and (ii) since that programme's launch. (277279)

Tabled on: 15 July 2019

To ask the Secretary of State for the Home Department, pursuant to the Answer of 8 July 2019 to Question 274618, on Rough Sleeping Support Service (RSSS), from which teams in his Department were staff assigned to the RSSS. (277280)

Tabled on: 15 July 2019

To ask the Secretary of State for the Home Department, pursuant to the Answer of 8 July 2019 to Question 274618, on the Rough Sleeping Support Service (RSSS), how many status checks the RSSS team has conducted as part of its administrative duties since that programme's launch. (277281)

Tabled on: 15 July 2019

Answer:**Caroline Nokes:**

The requested information on the number of cases referred to and prioritised by the Rough Sleeping Support Service (RSSS) and status checks conducted by the RSSS do not form part of the body of published official immigration statistics and we are unable to release unverified management information.

The team of up to five casework staff were assigned to the RSSS from within Immigration Enforcement.

The answer was submitted on 18 Jul 2019 at 16:39.

1. The Home Office has provided the following answer to your written parliamentary question (277283):

Question:

To ask the Secretary of State for the Home Department, pursuant to the Answer of 8 July 2019 to Question 274616 on the Rough Sleeping Support Service, how many (a) charities and (b) local authorities his Department has engaged with as part of the Rough Sleeping Support Service programme since that programme's launch. (277283)

Tabled on: 15 July 2019

This question was grouped with the following question(s) for answer:

To ask the Secretary of State for the Home Department, pursuant to the Answer of 8 July 2019 to Question 274619 on the Rough Sleeping Support Service, what assessment his Department has made of the effect of reassigning his Department's staff to the Rough Sleeping Support Service team on the day-to-day functioning of the teams from which those staff were reassigned. (277284)

Tabled on: 15 July 2019

Answer:

Caroline Nokes:

The Home Office has engaged with a wide range of local authorities and charities in and outside of London to explain how the RSSS can assist with swift immigration status checks, help those here lawfully to evidence this to unlock access to support and assist with those who wish to leave the UK. This engagement has also focused on making sure the service works for those organisations and has included meetings with leading rough sleeping charities and local authorities working to support rough sleepers and informal

discussions at homelessness and rough sleeping conferences. Due to the broad and varying nature of the engagement it is difficult to provide an exact figure of the number of organisations involved.

The team of up to five casework staff were assigned to the RSSS from within Immigration Enforcement. Where this transfer involved staff ceasing other duties, the work was absorbed by other teams without impacting the delivery of business.

The answer was submitted on 22 Jul 2019 at 18:03.

The following keyword(s) have been used to identify your interest: Rough Sleeping

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From: xxxxxx@passage.org.uk
Sent: 02 April 2019 12:07
To: xxxxxx@westminster.gov.uk>
Cc: xxxxxx@westminster.gov.uk>
Subject: RE: B&B funding - Update

Hey xxxx,

No worries, I thought there might be a chance of extending the funding.. thanks for all you have funded for anyway.

Would you like a couple of case studies..

Cheers

xxxxx

xxxx
xxxx



The Passage
St Vincent's Centre
Carlisle Place
London SW1P 1NL

Reg Charity No. 1079764

Mob: xxxx
Tel: xxxx
E-mail: xxxx
Website: www.passage.org.uk
Venue website: www.cathedralview.org.uk

From: xxxxxx@westminster.gov.uk
Sent: 02 April 2019 11:56
To: xxxxxx@passage.org.uk
Cc: xxxxxx@westminster.gov.uk
Subject: RE: B&B funding - Update

Hi xxxx,

Unfortunately we have reached the limit of our funding from MHCLG so we will be unable to fund this, or the stay for xxxx – also confirmed with xxxx last week.

Thanks,

xxxx

From: xxxxxxx@passage.org.uk
Sent: 01 April 2019 10:44
To: xxxxxx@westminster.gov.uk; xxxxxx@westminster.gov.uk
Subject: FW: B&B funding - Update
Importance: High

Hey both,

[Paragraph removed as could potentially identify an individual].

He also tells me that his solicitor is confident that he will get his UK status, I am still rather worried about this and the credibility of his solicitor but will keep in contact around this with you.

In the meantime can we extend this hotel stay?

Thanks

xxxx

xxxx
xxxx



The Passage
St Vincent's Centre
Carlisle Place
London SW1P 1NL

Reg Charity No. 1079764

Mob: xxxx
Tel: xxxx
E-mail: xxxx
Website: www.passage.org.uk
Venue website: www.cathedralview.org.uk

From: xxxxxx (Passage)
Sent: 21 March 2019 14:44
To: xxxxxx@westminster.gov.uk >
Cc: xxxxxx@westminster.gov.uk; xxxxxx@cstm.org.uk>; xxxxxx@passage.org.uk>
>
Subject: FW: B&B funding - Update

Hey xxxx,

I spoke to this gentlemen's solicitor today and it has transpired that there is a meeting with the Home Office next week as it may be that this guy already has UK status, either way they may place him into accommodation by the end of next/beginning of the week after.

He is coming in to see me tomorrow, would it be possible to extend his hotel stay until Monday the 1st April. I will be finding him a cheaper hotel tomorrow than the one he is already staying in.

xxxx, these costs are not included on the table that xxxx sent over so I will cost them and ask for an invoice.

Thanks

xxxx

xxxx



The Passage
St Vincent's Centre
Carlisle Place
London SW1P 1NL

Reg Charity No. 1079764

Mob: xxxx

Tel: xxxx

E-mail: xxxx

Website: www.passage.org.uk

Venue website: www.cathedralview.org.uk

From: xxxx (Passage)

Sent: 19 March 2019 16:14

To: xxxxxx@westminster.gov.uk

Cc: xxxxxx@westminster.gov.uk>

Subject: RE: B&B funding - Update

Hey xxxx,

The older gentleman came in today so I have extended on Friday. I'm having thoughts around the validity of the immigration solicitor he says is working for him as it transpired today that he has never met the solicitor. I am trying to contact him and have ask the client to try and get more info (apparently his friend told him that the solicitor can get a quick fix).

If there are problems then I will refer him to xxxx. Concerning the hotel will email you on Friday but if he needs to stay in will find him a cheaper hotel. The guy can travel more freely than xxxx.

Cheers

xxxx

xxxx

xxxx



The Passage
St Vincent's Centre
Carlisle Place
London SW1P 1NL

Reg Charity No. 1079764

Mob: xxxx
Tel: xxxx
E-mail: xxxxuk
Website: www.passage.org.uk
Venue website: www.cathedralview.org.uk

From: xxxxxx@westminster.gov.uk
Sent: 19 March 2019 12:01
To: <xxxxxx@passage.org.uk>
Cc: <xxxxxx@westminster.gov.uk>
Subject: RE: B&B funding - Update

Sounds sensible, once the money is used up it is used up so it's all about balance!

xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
64 Victoria Street
London
SW1E 6QP

www.westminster.gov.uk/rough-sleeping

From: xxxxxx@passage.org.uk>
Sent: 19 March 2019 11:53
To: xxxxxx@westminster.gov.uk>
Cc: <xxxxxx@westminster.gov.uk>
Subject: RE: B&B funding - Update

Hey xxxx,

I have just discussed with xxxx the possibility of a backpackers for her, and she has expressed that she would like to continue to stay in the hotel where she has a room that's lockable. Thinking about her situation I'd tend to agree with her taking into consideration her needs (she's very vulnerable) and that her trust in others has been damaged by the guys that mugged her in Kings x.

The hotel that she is staying in at the moment has an agreement with the Passage and we place our clients there regularly, they're great in the way that the staff are accepting of our clients and understand that they may have some problems, however it is £50 per night. Whereas there are cheaper hotels out there, I have another hotel in east London that I placed xxxx in initially however she got very lost trying to find it (I guess not knowing London). There is a hotel in Victoria slightly cheaper but the reviews are bad and on placing a client there previously the client came back saying that there were a lot of drug using there (by the staff).

The current hotel placement ends tomorrow, I'll go ahead and book it for another 2 weeks as I'm on annual leave next week) and at least until xxxx gets medicated by the JHT and responds to this, and then we'll review this stay.

Is this ok with you?

I've not heard from the other gentleman so I guess he will not be in need to an extension of stay.

Can you confirm re xxxx?

Cheers

xxxx

xxxx

xxxx



The Passage
St Vincent's Centre
Carlisle Place
London SW1P 1NL

Reg Charity No. 1079764

Mob: xxxx
Tel: xxxx
E-mail: xxxx
Website: www.passage.org.uk
Venue website: www.cathedralview.org.uk

From: xxxxxx@westminster.gov.uk]

Sent: 18 March 2019 13:46

To: xxxxxx@passage.org.uk>

Cc: xxxxxx@westminster.gov.uk

Subject: RE: B&B funding - Update

Hi xxxx

They both seem like good cases, I am always looking for the 'what can we do' element but both of these seem quite clear cases.

I'm sure you've already been asked but don't forget you can refer cases to the Rough Sleeper Support Service that the Home Office is operating. They will offer advice and support around complex immigration cases for people that are homeless or at risk of homelessness.

Let me know if you want me to make the links.

Cheers

xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
64 Victoria Street
London
SW1E 6QP

Phone xxxx
Text: xxxx

www.westminster.gov.uk/rough-sleeping

From: <xxxxxxx@passage.org.uk>
Sent: 18 March 2019 10:37
To: <xxxxxx@westminster.gov.uk>
Cc: <xxxxxx@westminster.gov.uk>
Subject: RE: B&B funding - Update
Importance: High

Hey xxxx,

Hope you're weekend was good to you.

I'd like to put forward 2 clients please, as per:

[2 Paragraphs redacted (information which would identify a client)]

What do you think,

Also have a couple of case studies for you and will get these done when I've a little more time.

Cheers

xxxx

xxxx



The Passage
St Vincent's Centre
Carlisle Place
London SW1P 1NL

Reg Charity No. 1079764

Mob: xxxx
Tel: xxxx
E-mail: xxxx
Website: www.passage.org.uk
Venue website: www.cathedralview.org.uk

From: xxxxxx@westminster.gov.uk
Sent: 16 March 2019 12:00
To: xxxxxx@passage.org.uk; xxxxxx@westminster.gov.uk
Subject: RE: B&B funding - Update

You can put whoever you want to put into it. What we need though is an overview of how effective it has been. The MHCLG are looking at a multitude of different interventions for this client group so for me the formula is simple...put people into B&B, continue your work with them but most importantly get an outcome. If you can demonstrate that this approach works for people and it leads to sustainable housing outcomes for the people that go through it then I am confident MHCLG will continue to throw money at it.

What won't work is if we put people in for x amount of weeks and their cases don't progress any further, if it turns out to be a 'holding' space for people we will struggle to convince people that it is a viable investment of resources.

Hope that makes sense, happy to talk through it next week. Do you have any case studies of success in this area?

Cheers

xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
64 Victoria Street
London
SW1E 6QP

Phone xxxx
Text: xxxx

www.westminster.gov.uk/rough-sleeping

From: xxxxxx@passage.org.uk>

Sent: 15 March 2019 19:02

To: xxxxxx@westminster.gov.uk>; xxxxxx@westminster.gov.uk>

Subject: Re: B&B funding - Update

Hey xxxx

Do you think it would be possible to put forward a vulnerable female client. She is nrpf tho has ID so could go into backpackers to keep the costs down.

Could we have more of a chat on Monday?

Cheers

xxxx

Get [Outlook for Android](#)

From: xxxxxx (WCC)

Sent: Friday, March 15, 2019 4:46:10 PM

To: xxxxxx (Passage); xxxxxx (Passage)

Cc: xxxxxx (WCC)

Subject: RE: B&B funding - Update

Passage have spent £5.6k so far:

CHAIN	Referring organisation	Date booked in	Number of Nights	Cost p/night	Total cost
CHxxxxxx	Passage - xxxx	31/12/2018	6	£ 50.00	£ 240.00
CHxxxxxx	Passage - xxxx	02/01/2019	45	£ 50.00	£ 2,250.00
		16/02/2019	5	£ 13.25	£ 66.25
		21/02/2019	7	-	£ 94.18
		28/02/2019	14	£ 19.31	£ 270.34
		14/03/2019	13	-	£ 266.85
		26/03/2019			
CHxxxxxx	Passage - xxxx	04/01/2019	7	£ 50.00	£ 350.00
		15/01/2019	4	£ 68.00	£ 272.00
		19/01/2019	35	£ 50.00	£ 1,750.00
CHxxxxxx	Passage - xxxx	01/02/2019	2	£ 50.00	£ 100.00

From: xxxxxx: WCC

Sent: 15 March 2019 16:03

To: xxxxxx@cstm.org.uk; xxxxxx@cstm.org.uk>; xxxxxx@passage.org.uk>; <xxxxxx@passage.org.uk>

Cc: xxxxxx@westminster.gov.uk>

Subject: B&B funding - Update

Hi all,

The MHCLG has confirmed funding for the B&B project can run into the new financial year, and so far out of a total of £10,000 available to spend on the project you've spent about £8.3k. I know xxxx you had a potential client, and xxxx this means we can extend TP into April as well.

We will receive the money from MHCLG in April but if cashflow is an issue we can raise a PO for any amount up to now and pay again in April for the remainder if you wish – let us know.

I'll send over spending to date for you separately shortly.

I'm away all next week so please fire any queries about invoicing or new referrals to xxxx in my absence.

Thanks,

xxxx
xxxx

Prevention Team
Growth, Planning & Housing
Westminster City Council
64 Victoria Street, SW1E 6QP

Phone: xxxx
Text: xxxx

www.westminster.gov.uk



-----Original Message-----

From: xxxxxx: WCC

Sent: 09 January 2019 09:12

To: xxxxxx@westminster.gov.uk>

Subject: Re: Declined: Rough Sleeper Support Service - Working with Immigration Control

After all that freaking out they're not even coming!

Good luck this morning, hope it's full of fireworks! Looking forward to the de-brief this afternoon!

Sent from my iPhone

> On 9 Jan 2019, at 09:06, <xxxxxx@london.gov.uk> wrote:

>

> Hi xxxx,

>

> Really sorry I was hoping to be able to make this morning but been called into an urgent budget meeting so need to head along to this as we have put in a case to increase our budget so have a feeling that I will need to argue the case on these. I would be very interested in hearing how this went and anything that we can do together on this (officially or unofficially) to get into a position where it could possibly work.

> Thanks

> x

>

> #LondonIsOpen

>

>

>

>

> GREATER LONDON AUTHORITY NOTICE:

> The information in this email may contain confidential or privileged materials. For more information see <https://www.london.gov.uk/about-us/email-notice/>

> <meeting.ics>